

"Clairefont" Our environmental charter

Madam, Sir,

We are happy to welcome you in our establishment. Since taking over management, we have given a central place to respect for the environment. For us, for you and for future generations, we make every effort to minimize the impact of our activity on the environment. Thus:

We raise awareness among our teams and guests:

- Our environmental manager has undergone specific training on the issues of sustainable tourism, environmental preservation, CSR
- Our teams are trained in eco-friendly procedures to be applied in their daily tasks
- Our service providers and suppliers have been informed of our approach and we choose them based on their sustainable and social commitments
- We provide our guests with a view holder, displays concerning the animal and plant species located in the surroundings as well as the hiker's charter
- · We offer many alternatives to limit car travel: bike rental, public transport or shuttles depending on the season, possibility of carpooling.

We save water and energy:

- We have installed water economizers/pressure reducers on the taps and showers in order to help preserve resources
- We check our water and electricity meters every month to better manage our consumption
- The flushing toilets are equipped with double pushers allowing water saving
- A water leak detection procedure is implemented
- Technical installations are regularly checked for optimal operation
- The heating of the rooms is limited
- The windows of the heated building are equipped with double glazing
- All of our lighting is LED, which allows energy savings and similar comfort for our guests
- The corridors and stairwells are equipped with a timer or presence detector to limit energy waste.
- The luminous sign is adjusted according to the season.

We limit and sort waste:

- We have set up several selective sorting points as well as a collection bag in the rooms.
- We sort all types of waste as well as biowaste for composting
- We work with a majority of products in bulk or large packaging to limit unnecessary packaging
- We offer hospitality products only on request to reduce the production of packaging waste
- We have implemented displays to assist our guests in sorting in accordance with local regulations
- We do not offer disposable dishes and provide customers with reusable eco-cups for their stay
- The use of reusable containers for picnics is preferred
- Customers are made aware of food waste
- We limit the use of paper (welcome booklet in digital format)

We are attentive to the well-being of our customers:

- We offer a crossroads of regions where we introduce local products
- The proposed animations and activities are designed around sustainable development
- We are committed to the My Restaurant Responsible approach, ensuring concrete actions in favor of responsible food
- Our catering in the form of a buffet and on the plate offers seasonal and local products and some organic products
- The products used for the maintenance of rooms and collective premises are all eco-labelled, which offers better air quality and fewer risks for health and the environment.
- For the well-being of our teams and yours, we have banned bleach, irritant to the respiratory tract and toxic to aquatic organisms
- The toilet paper is made of non-chlorinated material and bears an eco-label
- Smoking is prohibited throughout the hotel.

And more

- We offer discovery tours of natural spaces and heritage supervised by an adult facilitator trained in awareness raising and sharing appropriate behaviors for the preservation of these spaces.
- We offer a room within our hotel for a massage provider as well as visits to vineyards, olive oil and honey to support the local economy.
- We offer for sale products from our region.
- Our planters and our park are composed of local plants.
- We have partnerships with a local resource center and an animal shelter and donate our old equipment/furniture/linens
- Each year we commit to new criteria to perfect our environmental approach and ensure a tourism respectful of nature and future generations, do not hesitate to share your ideas!

Thank you for supporting us in our approach during your stay!

In order to concretize our commitment and to be part of a continuous improvement approach, we have obtained the Green Key label.



First sustainable tourism label for tourist accommodation and restaurants laclefverte.org

The Green Key label distinguishes tourist accommodation and restaurants committed to a environmental volunteer, efficient and dynamic. The label is awarded annually by an independent jury constituted of experts and professionals in tourism and the environment.











